



## **Advocacy North East**

In light of the continuing challenges with coronavirus and its variants we wanted to tell you about the steps that we are continuing to take to ensure business continuity during the coming months while prioritising the health and safety of our colleagues and our clients.

### **What are we doing to protect our colleagues and our clients**

The health and well-being of our colleagues and clients is always at the forefront of our plans. While nationally many measures to prevent the infection and transmission of covid-19 and its variants have been removed or relaxed, we are continuing to take the following steps

- The occupancy levels in our offices have been reduced and we will continue to use air purifying systems to promote air quality
- We will not be hosting meetings at our offices until further notice
- Wherever practicable and beneficial we will use technology and other alternative approaches to carry out our work

### **How we will continue to provide your service**

It is also a priority to make sure that Advocacy North East is ready to respond to those who may need our support. Although we have had to make some changes in the way we operate and deliver our service, we have been planning carefully to ensure that we can continue to provide the highest levels of advocacy support in these challenging times

- We will continue to receive and act upon eligible referrals to our service
- We will continue to meet with people in exceptional circumstances where it is relevant, necessary and considered safe to do so
- We will continue to ensure that the SIAA Principles, Standards and Codes of Best Practice for independent and non-instructed advocacy underpin and direct our work

I hope that this is of some reassurance to you but if you would like to discuss things further then please do not hesitate to contact [admin@advocacyne.org.uk](mailto:admin@advocacyne.org.uk) or telephone 01467 651604 where our friendly staff will be pleased to help you

Thank you for your ongoing support

Polly Patrick  
Managing Director